

Long Load Times	<p>Sometimes if the internet slows or the site is particularly busy, the load times extend. Generally, refreshing the browser (even while in the middle of loading) solves that issue.</p> <p>Any internet speeds quick enough to handle classroom lessons via video conference are more than sufficient. If the game plays, but slowly, close any unnecessary programs or internet tabs to free up the computer to manage the game.</p>
Can't Access A New Game	<p>Close out a game when you are finished. To quickly share games for free, players enter as guests. Guests can only access one game at a time.</p>
Chromebook Issues	<p>With lots of tabs and programs open, some Chromebooks don't have the ability to manage a 3D game. Close unnecessary programs and tabs. As necessary, reload or refresh the game. See our detailed chromebook guide for more information.</p>
Inviting a Friend	<p>Once in the game's lobby, look below your name for the information about sharing the game. The games are not searchable, so a player must be directly invited. Once your friend joins your game, click start/continue to get in the game. This functionality only exists on the web. Free access through mobile devices does not support remote, multiplayer gameplay.</p>
Are there other ways to access the physical games?	<p>Some people thrive on printable or DIY options, but others find them as free as a puppy. We do offer physical games in a hybrid format (digital storybook, physical game). This option is a pass through of us meaning that schools can buy them at-cost. If they buy in bulk and ship to a single location, there is bulk pricing. Check out the games being developed for our online MathMINDs Store.</p>